

Field Service Technician

Posted: November 20, 2017

The Field Service Technician promotes a high level of customer satisfaction through service problem identification and resolution in a timely and affordable fashion. This individual will be responsible for service calls at sites throughout Minnesota, Wisconsin, and Iowa to diagnose problem(s) and perform necessary service work, including window and glass repair. The Field Service Technician will develop and maintain a thorough knowledge of all Thermo-Tech current and past products. The Field Service Technician will (with guidance from the Field Service Supervisor) appropriately administer the terms and conditions of Thermo-Tech product warranty.

Education: High School Diploma or equivalent

Experience: Minimum 3-years construction-related work experience

Licensing/Certifications/Background:

- Valid Driver's License and valid driving history (pre-employment and annual)
- Background Check

Skills and Knowledge:

- Computer knowledge especially with Microsoft office products
- Strong problem solving ability
- Highly motivated, focused, organized employee who can work in a team environment or independently
- Able to multitask
- Ability to effectively demonstrate and train others
- Mechanical Aptitude
- Exceptional communication skills
- Some overnight travel, evening and weekend activity may be required

Machines/Equipment Operated:

- Service Vehicle (motor vehicle)
- Power tools including the following: cordless and corded drills, heat guns, portable circular saw, table saw, reciprocating saw, bench grinder, Dremel tool, deglazing tool, air powered tools (including staplers and cutters), portable air compressor, power sanders, power lifts of various types.
- Office equipment including computer, calculator, copier, fax, phone, cell phone
- Hand tools including hammer, mallet, pry bar, manual deglazer, saws, knives, scissors, measuring tools, squares, ladders, scaffolding

Please send resume along with salary requirements to:

Thermo-Tech Windows LLC

Attn: Human Resources

1120 38th Avenue Northeast

Sauk Rapids Minnesota 56379

Or email them to: jobs@thermo-techwindows.com