

Thermo-Tech Premium Windows and Doors is a leading manufacturer of vinyl windows and doors located in central Minnesota. As a dynamic and growing company, we offer exceptional career opportunities with performance-based compensation and benefits in a team-oriented, family-friendly working environment. Thermo-Tech seeks individuals with proven leadership, organization, and team-building skills. Applicants must be highly motivated with a strong work ethic and a desire to learn. Experience in window manufacturing is a plus.

Field Service Technician

Posted: May 5, 2021

Job Category: Customer/Field Service

Full-Time

Sauk Rapids, MN, USA

This individual will be responsible for service calls at sites throughout Minnesota, Wisconsin, and Iowa to diagnose problem(s) and perform necessary service work, including window and glass repair. The Field Service Technician will develop and maintain a thorough knowledge of all Thermo-Tech current and past products. The Field Service Technician will (with guidance from the Customer Service Supervisor) appropriately administer the terms and conditions of Thermo-Tech product warranty.

Education: High School Diploma or equivalent

Experience: Minimum 3-years construction-related work experience

Licensing/Certifications/Background:

- Valid Driver's License and valid driving history (pre-employment and annual)
- Background Check

Skills and Knowledge:

- Computer knowledge especially with Microsoft office products
- Strong problem solving ability
- Highly motivated, focused, organized employee who can work in a team environment or independently
- Able to multitask
- Ability to effectively demonstrate and train others
- Mechanical Aptitude
- Exceptional communication skills
- Some overnight travel, evening and weekend activity may be required

Machines/Equipment Operated:

- Service Vehicle (motor vehicle)
- Power tools including the following: cordless and corded drills, heat guns, portable circular saw, table saw, reciprocating saw, bench grinder, Dremel tool, deglazing tool, air powered tools

(including staplers and cutters), portable air compressor, power sanders, power lifts of various types.

- Office equipment including computer, calculator, copier, fax, phone, cell phone
- Hand tools including hammer, mallet, pry bar, manual deglazer, saws, knives, scissors, measuring tools, squares, ladders, scaffolding

Please send resume to:

Thermo-Tech Windows LLC

Attn: Human Resources

1120 38th Avenue Northeast

Sauk Rapids Minnesota 56379

Or email them to: jobs@thermo-techwindows.com